BSES

BSES Yamuna Power Limited

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प्र. एवं नि., दि.वि.वि.आ.
दिनांक 07/10/15
हस्ताक्षर
प्राप्त

Time-5:20

Ref No: RA/15-16/BYPL/ २००

Date: 08th Oct 2015

To,

The Secretary
Delhi Electricity Regulatory Commission,
Viniyamak Bhawan, C- Block, Shivalik,
Malviya Nagar, New Delhi – 110017

Sub: Overall standards of performance of Discoms – Reliability Indices for FY 14-15.

Ref: Our Letter's - RCM/BYPL/09-10/32 dated 29th Jan 2010.
RCM/09-10/BYPL/116 dated 25th June 2010

Madam,

We refer to the aforesaid Correspondence regarding the Annual review on actual Performance as prescribed in the Schedule II for the Delhi Electricity Supply Code and Performance Standards Regulation, 2007, in terms of Regulation 11.2 of DERC (Terms and Condition for determination of wheeling and Retail Supply Tariff) Regulations, 2007, accordingly, the Performance Parameters for the period of FY 2014-15 are being submitted herewith (enclosed as Annexure – 1).

Thanking You
Yours faithfully,

For BSES Yamuna Power Ltd.

Abhishek Srivastava

Manager Regulatory (BYPL)

Encl: As above

Schedule–II

Overall Standards of Performance for April-2014 to March-2015

BSES *Yamuna Power Limited*

Sr No	Service Area	Overall Standard of Performance	April-2014		May-2014		June-2014		July-2014	
			Within Specified Time Limit	Above Specified Time Limit	Within Specified Time Limit	Above Specified Time Limit	Within Specified Time Limit	Above Specified Time Limit	Within Specified Time Limit	Above Specified Time Limit
1	Normal Fuse-Off Calls	At least 99% calls received should be rectified within prescribed time limits in both Cities and Towns and in Rural areas	29594	72	47377	172	74148	610	63775	290
2	Line Breakdowns	At least 95% of cases resolved within time limit in both Cities and Towns and in Rural areas	409	0	595	5	780	3	767	1
3	Distribution Transformer Failure	At least 95% of DTRs to be replaced within prescribed time limits in both Cities and Towns and in Rural areas	1	0	0	0	2	0	5	0
			1	0	0	0	2	0	5	0
4	Period of Scheduled Outage									
	Maximum Duration in a single stretch	At least 95% of cases resolved within time limit	354	0	70	0	30	0	14	0
	Restoration of supply by 6:00 PM		353	1	70	0	30	0	11	3
5	Street Light Faults									
	Rectification of line faults	At least 90% cases should be complied within prescribed time limits	1178	0	1170	0	1281	0	1712	0
	Replacement of fused/defective unit									
6	Continuity Indices									
	SAIFI	To be laid down by the Commission based on the targets proposed by the Licensees (Projections for First control period has already been submitted to Commission)	0.0945		0.1906		0.3284		0.3544	
	SAIDI		0.1121		0.2476		0.4045		0.4346	
	MAIFI		0.0002		0.0013		0.0010		0.0003	
7	Percentage Billing Mistakes	Not exceeding 0.2%	298	132	216	3	159	9	226	7
8	Percentage Faulty Meters	Not exceeding 3%	922	2	1430	6	1354	5	1532	4

Schedule–II

Overall Standards o

BSES *Yamuna F*

Sr No	Service Area	August-2014		September-2014		October-2014		November-2014	
		Within Specified Time Limit	Above Specified Time Limit	Within Specified Time Limit	Above Specified Time Limit	Within Specified Time Limit	Above Specified Time Limit	Within Specified Time Limit	Above Specified Time Limit
1	Normal Fuse-Off Calls	50202	159	34771	154	22336	52	22510	58
2	Line Breakdowns	657	1	503	0	374	0	372	1
3	Distribution Transformer Failure	5	0	0	0	0	0	0	0
		5	0	0	0	0	0	0	0
4	Period of Scheduled Outa								
	Maximum Duration in a single stretch	14	0	180	0	269	0	363	0
	Restoration of supply by 6:00 PM	13	1	153	27	254	15	363	0
5	Street Light Faults								
	Rectification of line faults	1726	0	1556	0	1217	0	1468	0
	Replacement of fused/defective unit								
6	Continuity Indices								
	SAIFI	0.2225		0.1535		0.0958		0.0674	
	SAIDI	0.2640		0.1931		0.1177		0.0825	
	MAIFI	0.0003		0.0000		0.0000		0.0000	
7	Percentage Billing Mistakes	232	10	283	2	317	2	227	4
8	Percentage Faulty Meters	2191	6	2097	13	2063	2	2237	17

Schedule-II

Overall Standards o:

BSES *Yamuna F*

Sr No.	Service Area	December-2014		January-2015		February-2015		March-2015		Total cases Received/ Reported (A)	Complaints Attended (B)		Standard of Performance achieved (C)
		Within Specified Time Limit	Above Specified Time Limit	Within Specified Time Limit	Above Specified Time Limit	Within Specified Time Limit	Above Specified Time Limit	Within Specified Time Limit	Above Specified Time Limit		Within Specified Time Limit	Above Specified Time Limit	
1	Normal Fuse-Off Calls	23087	65	25594	135	14756	83	21178	0	431178	429328	1850	99.57%
2	Line Breakdowns	428	2	447	6	267	6	524	7	6155	6123	32	99.48%
3	Distribution Transformer Failure	3	0	1	0	1	0	2	0	20	20	0	100.00%
		3	0	1	0	1	0	2	0	20	20	0	100.00%
4	Period of Scheduled Outa												
	Maximum Duration in a single stretch	406	0	404	0	286	1	455	1	2847	2845	2	99.93%
	Restoration of supply by 6:00 PM	406	0	376	28	279	8	442	14	2847	2750	97	96.59%
5	Street Light Faults												
	Rectification of line faults / Replacement of fused/defective unit	1453	0	1537	0	1070	12	2063	0	17443	17431	12	99.93%
6	Continuity Indices												
	SAIFI	0.0822		0.0824		0.0482		0.0817		1.8015			
	SAIDI	0.1170		0.1027		0.0569		0.0987		2.2313			
	MAIFI	0.0000		0.0000		0.0000		0.0000		0.0031			
											No. of bills issued	No. of Bills with mistakes	Percentage
7	Percentage Billing Mistakes	262	5	251	4	215	3	266	0		17700645	3133	0.02%
											No. of Meters (As on last day of March'2015)	No. of defective meters reported	Percentage
8	Percentage Faulty Meters	2736	8	1943	12	1708	6	1790	8		1447672	22092	1.53%